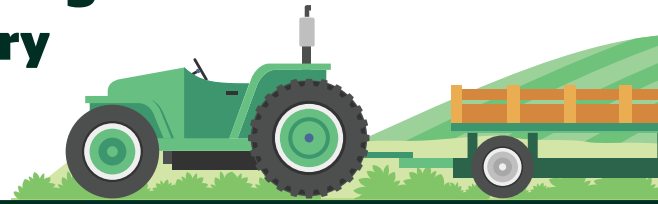


# How to change your freight task from general freight to local supermarket delivery

General freight (linehaul) to local delivery (supermarket)



## Training:

Drivers may need specific training to update their skills and minimise risks, including:

- ▶ Freight task and site-specific training requirements
- ▶ OH&S requirements for specific freight tasks
- ▶ Site-specific requirements
- ▶ Load restraint training
- ▶ Drivers will also need training or updates on any site-specific rules



## Checklist:

1. **Ask** the driver if this is the freight task and hours they wish to work
2. **Check** the driver has the right Driver License Class endorsed on their license
3. **Check** the driver has the appropriate DG or Forklift license if required
4. **Check** the driver's literacy and numeracy skills are adequate for task documentation
5. **Confirm** the driver is physically fit to do the task (climbing, bending, wheel changing)
6. **Perform** a dry run of the task to assess what training the driver needs
7. **Train** the driver to the required standard if the dry run highlights skill shortages
8. **Reassess** driver skills after a pre-determined time e.g. three weeks

## Freight task changes in practice: example

Consider the example of a driver changing from **line haul to supermarket delivery**:

### A. Changes to prime mover operations and procedures:

- ▶ Cabin controls: location and operation
- ▶ Gearbox and retarder: application and operation
- ▶ Turning circle and trailer swept path: if changing from long wheelbase to short

### B. Trailer type:

- ▶ Refrigerated: temperature observation
- ▶ Tailgate loaders:
  - ▶ Training for safe operation
  - ▶ Training for safe operation of pallet jacks

### C. Route planning:

- ▶ Traffic management plan: for road access and site access to supermarket:
  - ▶ Travel time restrictions on certain roads
  - ▶ One-way streets
  - ▶ Time restrictions for unloading
  - ▶ Public safety requirements
  - ▶ Do you need a spotter when reversing?

