

# Monthly data update



EVENT TYPE

THREE MONTHS AGO

TWO MONTHS AGO

LAST MONTH

TARGET



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Monthly focus:

The data says:

Empty text area for data analysis.

We'll respond by:

Empty text area for response plan.



# Monthly data update

March 2022

Monthly focus: ESC events

| EVENT TYPE           | THREE MONTHS AGO | TWO MONTHS AGO | LAST MONTH | TARGET |
|----------------------|------------------|----------------|------------|--------|
| ESC Events Level 1   | 72               | 88             | 163        | < 80   |
| ESC Events Level 2   | 2                | 4              | 19         | < 5    |
| ABS (Lock-up) Events | 8                | 11             | 7          | < 10   |



## The data says:

- We've had a sharp spike in stability control events.
- Level 2 events (wheels off the ground) a very big concern.
- Trucks for blue highway upgrade contract (TfNSW) having most events.

## We'll respond by:

- One-on-one sessions with all drivers who have had more than one level 2 event in past month.
- Geo-fenced speed limit (35km/h) on dead man's curves, 2km from blue highway loading site.
- Double monthly driver rewards program for all drivers with zero level 2 events in August



# Monthly data update

September 2022

| EVENT TYPE          | THREE MONTHS AGO | TWO MONTHS AGO | LAST MONTH | TARGET |
|---------------------|------------------|----------------|------------|--------|
| Microsleep          | 7                | 4              | 4          | 0      |
| Phone use           | 25               | 34             | 55         | < 20   |
| Obscured/misaligned | 8                | 11             | 7          | < 10   |



**Monthly focus:** Phone use

## The data says:

- Phone use events are creeping up. Our fleet average is now over double the NTI benchmark
- Biggest issues seen on Brisbane to Darwin run, particularly when coming back into mobile coverage
- Only six out of 27 drivers did not have at least one phone use event in the last 2 months.

## We'll respond by:

- Some phone use events identified as managers ringing drivers.
- Managers will SMS drivers requesting a call back at next stop, instead of ringing drivers directly.
- Phone use policy will apply, three strikes and you are out, all staff, managers or drivers.
- No performance bonuses for anyone (management included) with a phone use event.